

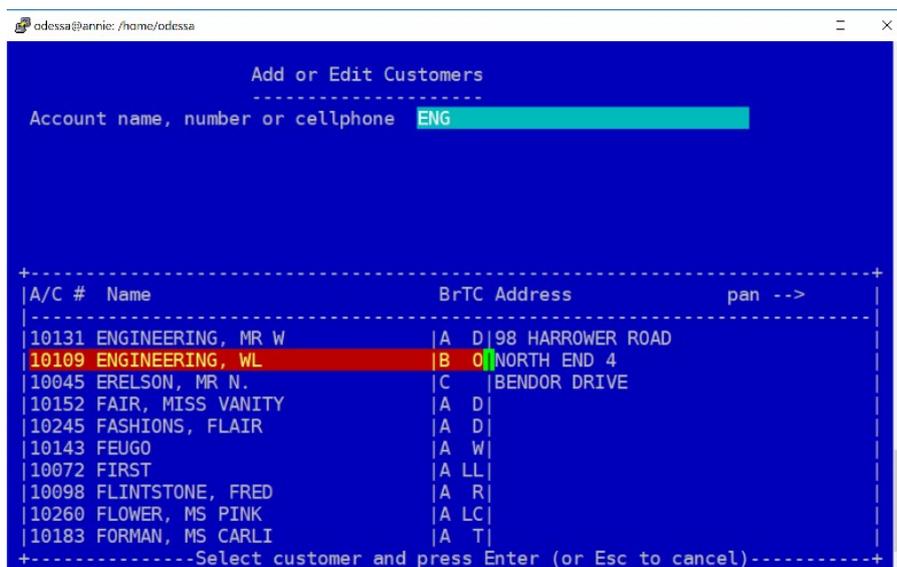
UNITING DUPLICATE CUSTOMER ACCOUNTS ON JSK

JSK utility for when two customer accounts are the same entity.

Tidy up your customer database by uniting the two accounts into the one chosen account number.

First make the account names the same in spelling and punctuation, and there cannot be two different cellphone numbers – delete the incorrect one. (If there is a cellphone number in only one of the accounts, it will be saved.)

Sales -> File maint. -> Customers



Enter "OK" to accept the change, and type in the two character password if prompted.

And the bottom of the screen, enter on Ok? Y, and enter on Proceed to accept the name change for historic data.

